



# SAFETY & WELLBEING RESOURCES

Below is an overview of the services and support available to the RISD community in moments of need and emergency.

## SAFETY

### PUBLIC SAFETY

Public Safety works closely with local law enforcement, regularly monitors campus and surrounding areas, and adjusts staffing and patrols as needed 24/7. Community members are encouraged to report suspicious activity.

401-454-6666

30 Waterman St., South Hall & 15 West, Ground Floor

### **TRAINING & PREPAREDNESS**

Emergency response, situational awareness, and incident reporting training is provided for staff and faculty; Alert, Lockdown, Inform, Counter, Evacuate ([ALICE](#)) training is available to the community. To schedule, email [pubsafe@risd.edu](mailto:pubsafe@risd.edu).

### **SECURITY SYSTEMS & INFRASTRUCTURE**

Cameras, code blue phones to request urgent services, and other security mechanisms are in place across campus. Public Safety and Facilities conduct regular maintenance of these systems.

### **BUILDING ACCESS**

Card-access systems remain in place across campus. Please carry your RISD ID and avoid allowing unauthorized access to buildings.

[RISDAAlert](#) is a mass notification system used to alert the community during campus emergencies, with messages sent through the following channels:

#### → **EMAIL NOTIFICATIONS**

All RISD email addresses (@risd.edu) are automatically enrolled in the system.

#### → **SMS TEXT MESSAGE NOTIFICATIONS**

RISD students, faculty, and staff designate a cell phone number in Workday (our campus-wide information system) to receive text notifications.

#### → **PUSH NOTIFICATIONS**

Students, faculty, and staff can download the [mobile app](#) and enable push notifications.

#### → **RISDALERT FOR THE PUBLIC**

Anyone without a RISD email can opt in to RISDAAlert by texting "RISDALERT" to 226787. This option is intended for families and members of the public.

## WELLBEING

### COUNSELING & PSYCHOLOGICAL SERVICES

CAPS provides 24/7 counseling support for students.  
401-454-6637

72 Pine Street, 2nd Floor

### HEALTH SERVICES

In-person medical advice and hands-on care  
401-454-6625

72 Pine Street, 2nd Floor

### STUDENT LIFE

Office supporting the wellbeing of all students  
401-454-6600

Carr House, 210 Benefit Street, 3rd Floor

### CARE NETWORK (Student Life)

Team that helps students navigate challenges that impact their ability to thrive (NOT an emergency resource); [online referral form](#)

### OFFICE OF CHAPLAINS & RELIGIOUS LIFE (OCRL)

This Brown University office provides counsel and support to the Brown and RISD communities  
401-863-2344

Email: [ocrl@brown.edu](mailto:ocrl@brown.edu)

### COASTLINE EAP

24/7 counseling and referral services available to faculty and staff  
800-445-1195

### RISD RIDES

A door-to-door transportation service for students, faculty, and staff with an active ID